



De-Lighthouse Homes

Care service

Delivering Quality care and positive outcomes



De-Lighthouse Homes

Personalised Homecare and Support Services

Here at De-Lighthouse Home care we focused on enhancing lives and reaching to our community through our range of quality care services.

We operate 24 hours, 365 Days a year

We accept Private Clients, Direct Payment Users & Social Services Referrals

Quality Monitoring & Assurance

De-Lighthouse Homes Ltd is registered and regulated service by the Care Quality Commission (CQC).



Contact Us

If you would like to find out more about De-Lighthouse Home Care services or considering a change of service provider.

Tel: 02083119788

Mob:07448669371, 07459928350

Email: info@de-lighthousehomes.co.uk

Website: www.de-lighthousehomes.co.uk

Personalisation

De-Lighthouse Home care recognised the importance of people's individuality and their right to exercise choice in their daily lives, putting people first and empowering them with creativity. We are supportive and responsive to individual needs and decision, placing an individual at the centre of their care and an understanding that they know best what their needs are and to meet them. We are specialised in Personal budget (Direct Payments). We work with personal budget service users and ensure to

provide the required service by following every individual care plan. If you need carer or health care assistant then contact us

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About us

De-lighthouse home care service is part of De-Lighthouse Homes Ltd is a health and social care provider, registered and regulated service under the Care Quality Commission (CQC). Providing quality and professional home care (known as Domiciliary care) Agency and support service.in the local community. We offer care and support to people with physical and learning disabilities and provide a caring atmosphere to ensure our clients lives their full potential within a comfortable environment in their own homes. Our client ranges from Younger Adult to older adults. (18-65 and over). We are happy to discuss your requirements in details and draw up a personal care plan to suit your needs.

Our care is personalised and tailored to meet the needs of our clients. We also understand that only through integration, personalisation and responding to the wishes and needs of the service user that use our services remain effective.

At Del-Lighthouse Home care, we believe in transparency, integrity, spirituality and inclusion. As a care service provider, we believe in dignity and respect, reliability, flexibility and individuality. As a company we believe People's care is our responsibility, putting our values into action every day. Ensuring that every person using the services receive the correct level and highest quality of support and care needed.

Our staffing



Our staff undergoes a robust recruitment process by the recruitment by the recruitment administrator. It is our policy that all our staffs must satisfy the following prior to taking employment staff. We have rigorous recruitment and selection procedure in place to safeguard services user and provide the kind of personalised and responsive support that enables our client to be successfully reside in the community and working together with other health and social care professionals. Our care assistant/support worker, who are trained to a very standard have a wide range of relevant skills, qualifications and experience. Also undergo an enhance DBS/CRB check. We also provide continual mandatory training and induction.

Service We Provide

Our care assistants and support workers carry out a variety of duties, tasks They work with people of all ages from young adult to the elderly with physical or learning disabilities, supporting them on a weekly or daily basis as required.

Personal Care

- Personal hygiene maintenance
- Support with reaching in and out of bed
- Toileting
- Shower and bath
- Dressing
- Meal preparation
- Prompting or assisting with Medication

Domestic Care

- Bed-making
- Tidying
- Cleaning and dusting
- Washing up
- Laundry and ironing
- Light housework
- Feeding pets

Social Care

- Companionship
- Support to attend medical appointments
- Day out and luncheon
- Budget/Cost Planning
- Online shopping and visiting stores
- Help with paying bills
- Communicating with family members and local services
- Letter and application writin

We also do

- Respite Care
 - Over Night Care (sleeping in and waking)
 - Live in Care (24/7)
 - Palliative Care / End of Life Care
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Here at De-Lighthouse Homes Care Services offer a unique service, meeting the needs of our Service User. We aim to offer practical help and support to people with:

- Adults from the age of 18-65years
- Elderly who are over 65years
- Learning Disabilities
- Mental Health Illness
- Physical Disabilities
- Dementia
- Sensory Impairment

How it works

Firstly, a member of the management team will visit you in your home to provide a full and comprehensive risk assessment of your needs

We will also introduce the carers that we think are suitable. You are then able to vet them and decide if they are right for you.

If you decide to come to our agency, we will make sure all of your needs are met every day of the week.



Cost/Funding

We understand that this can be a difficult time for you and your family. We are committed to helping you find the best possible care that enables you to use your funding in the most economic way.

We offer a flexible approach in the purchasing of our services and care can be provided as frequently as you like – from half hour calls, through to longer sessions as required. Whether you are looking for a single weekly visit or daily support, we can arrange a care package that is tailored to meet your individual needs.

Our personal care and support services can be funded in many different ways:

Local Authority / Government Support

- Your Local Authority or NHS Clinical Commissioning Group (CCG) may commission the care directly with us.
- Your Local Authority may provide you with a Direct Payment or a Personal Budget to meet some of all of your care costs

Funding your own care

- Your family may purchase a certain number of care hours on your behalf to supplement what is funded by your Local Authority
- It is possible to self-fund some or all of your care and you may wish to commission your own care using personal resources
- We offer a regular invoicing and payment service with an option to pay by Direct Debit or via online payment

De-Lighthouse Home Care is part of De-Lighthouse Homes Ltd

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